



**May – August 2018**

# **Community Access**

Are you having a problem or issue accessing services?

*Is it difficult for you to advocate for what you want?*

Do you find it hard to understand letters you receive?

*Find it hard to search for information regarding your problem?*

**Community Access is a service that can assist you!**

**This service can assist you by giving you access to information or referring you to an organisation that will be able to meet your needs. Our service is a deaf friendly environment and our Community Development Officers have the skills, ability and language to meet your communication needs to help with your concern.**



Location	Address	Dates	Time
<b>Brisbane</b>	Deaf Services Queensland 915 Ipswich Rd, Moorooka	Every Tuesday, Thursday and Friday	1:00pm to 4:00pm 9:30am to 12pm
<b>Brisbane (Alderley) North Side</b>	Deaf Lottery 467 Enoggera Rd, Alderley	Every 2 <sup>nd</sup> and 4 <sup>th</sup> Wednesday 9, 23 May 13, 27 June 11, 25 July 8, 22 Aug	9:30am to 2pm
<b>Bundaberg</b>	Bundaberg Neighbourhood Centre, 111 Targo Street	Every 2 <sup>nd</sup> Tuesday 12, 27 June <b>Kiosk Trial</b> 11, 25 July <b>Kiosk Trial</b> 14, 28 Aug <b>Kiosk Trial</b>	1pm to 4pm
<b>Deaf Seniors in Brisbane</b>	MaryMac Community Centre 616 Ipswich Rd, Annerley	Every 1 <sup>st</sup> and 3 <sup>rd</sup> Thursday 10, 24 May 7, 21 June 5, 19 July 9, 23 Aug	9am to 11am
<b>Cairns</b>	Deaf Services Queensland 37 Pease Street, Manoora	Every Tuesdays Every Thursdays	9:30am to 12:00pm 1pm to 4pm
<b>Caboolture</b>	Centrelink 20-22 George St, Caboolture	Every 2 <sup>nd</sup> Tuesday monthly 8 May 12 June July – <b>discontinue</b> <b>Refer to Adderley or Sunshine Coast</b>	10am to 1pm
<b>Gold Coast New office</b>	<b>Corporate House</b> 12/155 Varsity Parade, Varsity Lakes	Every Monday Every Thursday	1pm to 4pm 9:30am to 12pm
<b>Ipswich Discontinue</b>	<b>Refer to Brisbane</b>		
<b>Mackay Change day</b>	Excelcare Shop B, Discovery Lane North Mackay	Every Tuesday	1pm to 4pm
<b>Maryborough</b>	Deaf Services Queensland Kathleen Costello Centre 26 Wilson Street, Maryborough	Every Monday	1pm to 4pm
<b>Rockhampton</b>	CTC 38 Armstrong Street Rockhampton	Every 1 <sup>st</sup> and 3 <sup>rd</sup> Wednesday 2, 16 May <b>Kiosk Trial</b> 6, 20 June <b>Kiosk Trial</b> 4, 18 July <b>Kiosk Trial</b> 1, 15 Aug <b>Kiosk Trial</b>	1pm – 4pm
<b>Sunshine Coast</b>	8 Pikki Street Maroochydore	Every Mondays Every Thursdays	9:30am to 12pm 1pm to 4pm

<b>Toowoomba</b>	Toowoomba Library Cnr Herries and Victoria Street Toowoomba Level 3 Meeting room	Every Thursday Fortnightly Wednesdays By appointment NDIS 9, 23 May 13, 27 June 11, 25 July 8, 22 Aug	10:30am to 4pm
<b>Townsville</b>	Deaf Services Queensland 111 Charters Towers Road, Hermit Park	Every Tuesday	1:00pm to 4:00pm

We can assist you in referring to different services available in your area -

- Health – accessing interpreters at the hospital, counselling services
- Family – accessing parent teacher interviews, where can you study, assistance from a social worker, seeking family support, issues with DOCS
- Justice – court issues, understanding how Policy works, accessing Legal Aid, prison, Adult Guardian
- Employment – how to get support for looking for work, accessing employment agencies
- Financial – getting rid of debts, how to budget your money

Our service will also provide you with support to:

- Learn about how you can access services online or using Deaf related services
- Make a complaint about services
- Understand your rights to access services
- Translate documents from written English to Auslan

Community Access is here to empower you with information so you can make the right decision.

This service is funded by the Department of Communities, Child Safety and Disability Services, Queensland