

Complaints and Disputes

As a client, if you are not happy and want to tell someone then:

1. **Talk to staff.** Tell staff you have a problem, you are not happy. Staff will try to help you.
2. **Talk to Coordinator.** Staff not help you, then talk to Coordinator.
3. **Talk to Committee management person.** If you have a big problem then talk to the committee staff.

Personal Problem

Little problem

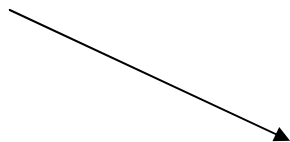
Argue with Friend



Talk to Staff



Talk to Coordinator



Talk to Counselor

Other Problem

Big Problem

eg. Worry at Work
Problem with neighbours



Committee Management
Meeting